

How to Read Your MGE Energy Statement

Important Contact Information

Whether you have questions about your account or smell natural gas, we're a phone call away.

Delivery

This covers the delivery and service costs to operate, maintain and upgrade natural gas pipelines across the service area. This is comprised of a customer charge and a volumetric charge.

Natural Gas Cost

This charge covers the purchase, transportation and storage of natural gas. We pass this cost along to you with no mark up.

Payment Plans

Quickly see any payment plans you currently have on your account.

Amount Due

You can find the amount due at the top and bottom of your bill along with the due date.



Important Contact Information
Customer service: 816-756-5252
Natural gas emergencies or odor: 800-582-0000
Toll-free: 800-582-1234

Missouri Gas Energy



00001 1 AV 0.351 6-D 03122
>000001 2154909 0001 092049 1OZ
JOHN Q CUSTOMER
123 MAIN
KANSAS CITY, MO 64111

Present Reading	Previous Reading	Usage (CCF) X	Pressure Factor	= Billable CCFs
7308	7207	101	1.00	103.00
Actual		Residential General		

Delivery Charge 06-28-2015 to 07-28-2015 31.31
Customer Charge 23.00
103 CCF @ .0738 7.60
ISRS .71
Natural Gas Cost 54.81
Usage: 103 CCF
Taxes 7.63
City Tax 1.29
Franchise Tax 6.48
ISRS Tax .06
Other Charges 1.80
Utility Late Charge 1.80
Total Current Charges \$95.75

Payment Plans	
General Budget Plan	120.00

Amount Due \$120.00
Due By 08/14/15
Late Fee Assessed After 08/21/15

Account Number: 999999999
Service Address: 123 Main

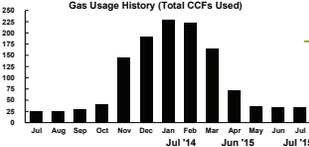
Amount Enclosed:

Please do not write below.
99999999970000011825

Statement Date: 07/29/2015
Account Number: 999999999
Service Address: 123 Main

Bill at a Glance	Amount
Previous Balance	363.55
Payment - Thank you	(363.55)
Total Current Charges	95.75
Total Balance	95.75
Amount Due	\$120.00
Due By	08/14/15
Late Fee Assessed After	08/21/15

Gas Usage History (Total CCFs Used)



Month	Total CCFs Used
Jul '14	26.47
Aug '14	0.80
Sep '14	0.37
Oct '14	0.37
Nov '14	0.37
Dec '14	0.37
Jan '15	0.37
Feb '15	0.37
Mar '15	0.37
Apr '15	0.37
May '15	0.37
Jun '15	0.37
Jul '15	0.37

Total Billable CCFs Used 26.47
Daily Average Billable CCFs 0.80
Days in Billing Cycle 33

Important Message
Did You Know?
Natural gas water heaters cost less to operate than electric water heaters, can heat water twice as fast and work when the power is out.

Make Check Payable to:
Missouri Gas Energy
Drawer 2
St. Louis, MO 63171

DollarHelp
Check the box to the left. Across the area, families are struggling to pay their heating bills, and stay warm. DollarHelp is an easy way to lend a hand. Just check the red box to set up a one-dollar monthly donation. Every dollar helps.

Account Number

Your 10-digit account number that you will need if you pay through your bank or another service.

Bill at a Glance

Easy-to-understand billing history with current amount due and due date.

Gas Usage History

Manage your energy use by looking at trends during the past year.

Important Messages

Find important updates about your MGE natural gas service and helpful energy-saving tips.

Remittance Address

Send payments here for processing. For other ways to pay, visit MissouriGasEnergy.com.

For more information and definitions of charges on your statement, please see reverse side of your statement. To receive your statement electronically, register at MissouriGasEnergy.com.



We're here to answer your questions.
Feel free to call us, 816-756-5252.
Outside the Kansas City area, call 800-582-1234.